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| APPLICATION NO. | FILING DATE | FIRST NAMED INVENTOR | ATTORNEY DOCKET NO. | CONFIRMATION NO. |
|-----------------------|-------------|----------------------|---------------------|------------------|
| 10/802,178 | 03/17/2004 | Clint Miller | TROU1100-3 | 3852 |
| 44654 | 7590 | 05/21/2008 | EXAMINER | |
| SPRINKLE IP LAW GROUP | | | CHAU, DUNG K | |
| 1301 W. 25TH STREET | | | | |
| SUITE 408 | | | ART UNIT | PAPER NUMBER |
| AUSTIN, TX 78705 | | | 2161 | |
| | | | MAIL DATE | DELIVERY MODE |
| | | | 05/21/2008 | PAPER |

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

| | | | |
|---------------------------------|------------------------|---------------------|--|
| <i>Interview Summary</i> | Application No. | Applicant(s) | |
| | 10/802,178 | MILLER ET AL. | |
| | Examiner | Art Unit | |
| | DUNG K. CHAU | 2161 | |

All participants (applicant, applicant's representative, PTO personnel):

- (1) DUNG K. CHAU. (3) Katharina W. Schuster.
 (2) Leslie Wong. (4) Kevin Gust.

Date of Interview: 12 May 2008.

Type: a) Telephonic b) Video Conference
 c) Personal [copy given to: 1) applicant 2) applicant's representative]

Exhibit shown or demonstration conducted: d) Yes e) No.
 If Yes, brief description: _____.

Claim(s) discussed: 1.

Identification of prior art discussed: Pak US 2007/0192415.

Agreement with respect to the claims f) was reached. g) was not reached. h) N/A.

Substance of Interview including description of the general nature of what was agreed to if an agreement was reached, or any other comments: Applicant's representatives explained the highlight of the invention, and discussed proposed amendments to claim 1, which related to a modeling technique for discovering relationship in an arbitrarily complex environment. Administrator can change the model to reflect the dynamic changes within the real IT system. And entity in this environment is either logical entity (e.g. server software in that environment) or physical entity (e.g. person in that environment).

(A fuller description, if necessary, and a copy of the amendments which the examiner agreed would render the claims allowable, if available, must be attached. Also, where no copy of the amendments that would render the claims allowable is available, a summary thereof must be attached.)

THE FORMAL WRITTEN REPLY TO THE LAST OFFICE ACTION MUST INCLUDE THE SUBSTANCE OF THE INTERVIEW. (See MPEP Section 713.04). If a reply to the last Office action has already been filed, APPLICANT IS GIVEN A NON-EXTENDABLE PERIOD OF THE LONGER OF ONE MONTH OR THIRTY DAYS FROM THIS INTERVIEW DATE, OR THE MAILING DATE OF THIS INTERVIEW SUMMARY FORM, WHICHEVER IS LATER, TO FILE A STATEMENT OF THE SUBSTANCE OF THE INTERVIEW. See Summary of Record of Interview requirements on reverse side or on attached sheet.

/Leslie Wong/
Primary Examiner, Art Unit 2164
Examiner's signature, if required

Examiner Note: You must sign this form unless it is an Attachment to a signed Office action.